MHHS

Important update about how your electricity usage is processed



What is changing?

The way electricity usage is settled is changing across the UK.

This national change is called **Market-wide Half-Hourly Settlement (MHHS)**. It is being introduced across the energy industry and is overseen by **Ofgem**, the energy regulator.

Some larger meters already process electricity usage in this way. However, most school meters currently process total usage over a longer period and are either read automatically or through manual meter readings.

What does this mean for your school?

For most schools, very little will change. Your electricity supply will not be affected, and there is no immediate action you need to take.

Over time, you may notice some changes, such as:

- More granular electricity consumption information (eg Bills showing your monthly usage rather than meter reads)
- Possible changes to metering or data charges
- LASER or your supplier contacting you if access to your meter is needed

Why is this happening?

MHHS will help to:

- Make bills more accurate
- Give suppliers a clearer picture of electricity demand
- Support a smarter and more efficient lower-carbon electricity network

When is this happening?

The change is being introduced in stages, with arrangements aiming to come in by:

November 2026

with the wider industry transition continuing after this.



Do you need to do anything?

The best thing is to contact your energy supplier and check with them directly regarding your meters.

If you're a LASER customer, we will contact you directly if we need any information from you, or if your supplier needs access to your meter.

Summary

MHHS is a national industry change to how electricity usage is processed. For most schools, there will be no immediate impact, and no action is needed at this stage.

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